



Market Operations Information Circular			
Circular Number:	2003-03	Contact:	Jim Sampson, VP Market Supervision
Date:	March 6, 2003	Telephone:	212/897-0235

Subject: ISE Business Hours and After Hours Contact

The ISE Market Operations Help Desk is staffed Monday through Friday from 7:00 a.m. to 6:00 p.m. (ET). Should a situation arise after business hours requiring attention, please continue to call the help desk line at (877) 473-9984. The call will be automatically routed to the ISE IT Help Desk where it can be handled or escalated accordingly.

Please call me with any questions.